Initiative of Federation of Integrated Conflict Management

## International Commercial Disputes Tribunal - ICDT

From Contract Support to Dispute Resolution - Your partner in International Trade and Transactions





#### Foreword

Traditional ways of experiencing and consuming everything in our life has changed drastically with the advent of internet and an explosion in new technology. In this modern connected world, we all are experiencing new ways of consumption. From Uber to BnB and from Amazon to Netflix and Expedia, innovation and aggregation has become the new norm.

While the world is enjoying the new ways of consumption, nothing has much changed in the dispute resolution industry. With an uncertainty and risk to business at every step, the world desperately needs a modern dispute resolution ecosystem that understands and delivers to the needs of modern world consumers.

Federation of Integrated Conflict Management is developing the modern world dispute resolution ecosystem - addressing the pain point of finding solutions, services and resources for quick and controlled dispute resolution. Identifying and appointing the most appropriate Neutrals and adopt best suited procedures for the resolution of international commercial disputes.

# About ICDT

As a part of "Global Dispute Prevention and Resolution Ecosystem" initiated by FICM, ICDT responds to the needs of global trade for prevention and resolution of international commercial disputes under its modern systems, laws and procedures.

ICDT will maintain an updated roster of impartial and credible Neutrals in virtually every specialization from over 70+ countries around the world.

Parties in international transaction now prefer ICDT as their institution of choice in dispute resolution clauses for dealing with unprecedented and unfortunate situations of disagreements and complex disputes.

Our members are also increasingly propagating the use of ICDT clause in their clients contracts around the world.

ICDT has two distinct functions - appointment of Neutrals (finest and most credible dispute resolvers) and administration of disputes under ICDT and UNICITRAL model laws and procedures.

Anyone can appoint ICDT Neutrals - individuals, corporations, law firms and other dispute resolution bodies for the Ad-Hoc or Institutional dispute resolution process under various institutional rules and procedures.

From international small traders and large corporations with complex market disputes and companies filing claims in bulk, to the individuals filing one-off claims, ICDT Neutrals are delivering success in all kinds of disputes anywhere in the world.

For the administration of disputes, ICDT involves full range of methods for settling disputes more swiftly, at less cost - Including a number of options: a dispassionate evaluation of the dispute by experienced case managers, followed by negotiation, conciliation, mediation or a tailored hearing to resolve the issues on which the parties remain in dispute. These options are designed to minimize combative hearings and help parties settle their disputes with the minimum of stress and acrimony, whether they are members of the public or multi-national corporations.

For details, refer the MODERN SYSTEMS, RULES AND PROCEDURES DOCUMENT.

ICDT is the Single, most accessible source for appointing Credible Neutrals from 70+ countries around the world

Helping international businesses in managing, preventing & resolving disputes.

ICDT is becoming the resource of choice and mentioned in the dispute resolution clauses of almost all kinds of international cross-border commercial agreements to bring certainty in transactions.

Corporate businesses, Importers-Exporters, Investors, Shippers and people engaged in all kind of international commercial transactions can use the ICDT tribunals and case administration for early resolution of international cross-border disputes of all kinds.



## The ICDT Difference

Geared to take on the challenges of the modern world.

- We are part of an always evolving transnational disputes system that is getting revered for its innovation, aggregation and digital transformation.
- We embrace new procedures, approaches and reformed processes and are continuously creating new systems for delivering solutions to the modern world.
- We are building simpler consumer-focused models. Our systems are easier to use for everyone facing complex disputes, and are equally proportionate in resolving simpler disputes.
- Under our model, cases are handled faster and in a more convenient way, improving the experience for everyone making and defending claims.
- From virtual hearings, online decision making, early evaluation, mediation and conciliation to the traditional face-to-face hearing, our Neutrals and systems deliver better quality, faster and less stressful resolution of claims.
- We use specially trained case officers to handle basic case management and case progression.
   Our unique approach incorporates less combative methods for disputes to be resolved.
- Neutrals use online, virtual and traditional hearings that best meet the circumstances of the case. Enabling lawyers, parties and witnesses to participate in hearings on telephone and via video conferencing.
- Our approach to dispute resolution is easily understandable by non-lawyers, helping ordinary business people resolve their issues in a low-key way, without needing expensive legal representation to help them understand what to do.

## The ICDT Difference

# Hearing / Meeting Venues

Large buildings and hearing centers at one central place are no more relevant in this modern connected world. Rather use of hearing centers will be diminishing by the day as we move into a connected digital world.

We have a list of several hundred venues around the world that will make hearings or mediation conferences much easier and cost effective for everyone. Avoiding long travel time and costs, including inconvenience of a strange land at some time.

# ICDT Dispute Resolution Rules and Procedures

We are constantly establishing an infrastructure of laws, rules and procedures that are aimed at promoting certainty and consistency and expanding the options available to parties for the resolution of international commercial disputes.

Conventional arbitration process and proceedings can not be the means to an end to find resolutions. Comprehensive stepped and integrated procedures and the choice of most appropriate Neutrals, who handle each process, are the key to success of parties in disputes.

The innovative, flexible and always evolving rules and procedures are the mainstay of ICDT. These rules and procedures help disputing parties of various hues to reach a conclusive finality of their disputes with least pain as compared to the traditional procedures adopted by institutions.

## The ICDT Difference

## Why Parties choose ICDT Neutrals?

Choosing the right arbitrator or mediator is one of the most important decisions parties make in the dispute resolution process. Parties need arbitrators and mediators who understand the intricacies, vulnerabilities, and variances of their cases and industries.

A Neutrals Expertise - knowledge, prowess, mastery, proficiency in a particular field is critical for the success of parties in dispute.

The FICM ecosystem of Dispute Resolution comprises a full spectrum of dispute resolution practitioners, including mediators, arbitrators, adjudicators, dispute board members and independent domain experts. Our Rosters consist of -

- accomplished legal professionals with exceptional subject-matter expertise;
- former judges
- Veterans Administrators and Leaders in public service and civil society
- business owners who understand the essence of the dispute.

With largest diversity, our Tribunal members (Neutrals) -

- come from over 50 countries around the world
- speak or conduct proceedings or mediation in over 50 languages
- are skilled and qualified in diverse techniques and are well versed in the use of modern technology
- belong to a very diverse cultural, religious, ethnic diversity
- have balanced nominations from all genders

- FICM is creating industry benchmarks in quality standards.
- Members of FICM who act as Neutrals or dispute resolvers undergo continuous skill development of the art and science of dispute resolution techniques that become benchmark of Industry.
- Panel members are regularly reassessed on their dispute resolution and professional skills on the basis of a feedback and rating system that the users and peers provide. This ensures a strong commitment towards delivering success to parties in dispute.
- Each panel member is required to maintain comprehensive Continuing Professional Development (CPD), which is closely monitored by FICM.
- Panel members are subject to quality assurance and complaints mechanisms.
- All members are bound by the code of ethics and operational excellence along with other professional and procedural standards.

# Neutrals are at the heart of ICDT.



Put the strength of finest, most credible and widest choice of Mediators, Arbitrators and Experts to work.

Besides having strong domain knowledge, skills and legal expertise, all our tribunal members have a strong desire to heal the world.

FICM has a strong commitment to the time and cost effective conduct of cases. In its selection process as well as in the administration of the case, FICM makes every effort to ensure that its Neutrals in all of its dispute resolution bodies share this commitment.

Parties in dispute resolution proceedings can draw upon a growing member base of over 1,500 independent Neutrals and Experts from over 50 countries around the world. Each member brings in a blend of soulful modern world innovation, experience and specialized skills that ensure success for parties in dispute.

We continuously keep updating specialist international disputes tribunal of each important industry segment as well as tribunals having geographical, social and cultural importance.

Each specialist disputes tribunal consists of selective list of highly credentialed arbitrators, mediators and other experts who are regularly reviewed online to ensure that we are upgrading and pruning the lists annually to retain the finest professionals who deliver practical results.

In each specialized tribunal will have min 5 and max10 members from each important location.

ICDT is the Single, most accessible source for appointing Credible Neutrals from 70+ countries around the world



## Join ICDT

Curating the finest and most credible dispute resolvers on earth.

# For ICDT Membership

A diverse pool of dependable and most credible Neutrals are the biggest strength of ICDT.

FICM is committed to recruiting only the most credible and exceptional Neutrals – possessing human skills, judicial capacity, extensive industry knowledge, experience and passion for consensual resolution practice.

Parties to cases select Neutrals through a strike and rank process from lists provided by FICM or by using an online platform that allows parties to search the entire FICM Roster that consists of hundreds of Neutrals from different jurisdictions.

FICM Roster consists of preferred membership category "Representative members" who are in most preferred, or featured lists while associate members are listed in rosters to be used at the time of wider search for a neutral or a tribunal.

Candidates should consider and be aware that there are costs and obligations associated with being a Representative Member" of the FICM Roster, which include an annual fee of USD 118 to underwrite the administrative and promotional cost of services provided to roster members.

Therefore, candidates who are not likely to be selected by parties to serve on cases should not be on the roster if they find the annual cost of USD 118 and requirements of being on the roster unacceptable.

## Membership Application Process & Threshold Criteria

#### **APPLICATION PROCESS**

The inclusion of arbitrators, mediators and experts in the FICM Rosters may take place on the FICM's initiative or by application by candidates. The application process normally includes the following steps:

## The following steps are followed as part of the application process:

- Filling out the Online Nomination Form: Any candidate who meets the requirements outlined in the Threshold Criteria for joining ICDT 2019 may fill out and submit the online form
- Applications are considered by the FICM appointing committee on the basis of their minimum threshold requirements mentioned in this document
- Upon submission, the applicant is formally accepted to the FICM Roster on the basis of the information submitted by the applicant. Normally it will take from min 2 to 7 working days to send the acceptance mail to the applicant
- The applicant receives a communication from FICM Inviting the applicant to join the FICM (and to confirm their edited profile),

#### THRESHOLD CRITERIA

Candidates for membership on the FICM Rosters must meet or exceed the following threshold requirements: Please note that anyone who may presently not meet the threshold criteria, but is willing to qualify, may also submit the application.

#### 1. Qualifications

- Minimum of 5 years of life experience in legal, business management, government administrative services or professional experience
- Educational qualifications and/or professional license(s) appropriate to your field of expertise-like legal, finance, technology, business administration, psychology, political and social science, economics etc. (If you presently do not have any of these threshold educational qualifications criteria, you can opt for the certificate courses or other qualifications provided by FICM certified trainers/training providers.
- Training or experience in any form of dispute resolution like mediation, negotiation, conciliation, arbitration etc.
- Membership in a professional association(s)
- Other relevant experience or accomplishments (e.g., published articles)

#### 2. Neutrality

- Freedom from bias and prejudice
- Thorough and impartial evaluation of testimony and other evidence

## Join ICDT

## **Associate Members**

Joining ICDT as an Associate Memberl is free.

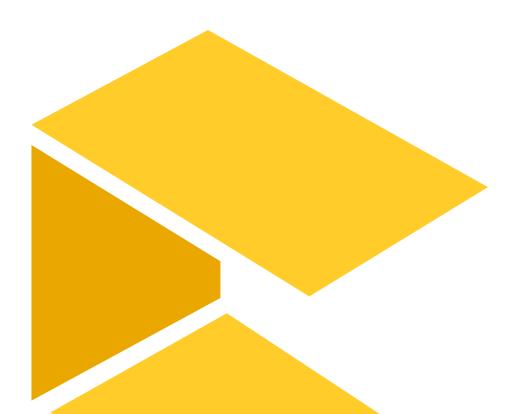
## **Representative Members**

To join ICDT as Representative Member, there is an annual fee of USD 118. Joining the ICDT- 2019-20 is on an invitation only basis and is also open for all existing members of FICM.

Nominees who qualify to be on the Tribunals, are included on preferential basis.

Once the nomination is confirmed, you can opt to join as a Associate Member or a Representative Member of ICDT.

For any further queries please contact us at icdt@arbitrationhub.org



# Membership Benefits

## Join as Associate Member

Primary membership of the organization is absolutely free and we welcome all members who are eligible to be Neutrals in ICDT Rosters.

As a primary member, we maintain and update the classified list of associate members in our database of various specializations and regions around the world. These lists are referred at times when we are needed to recommend the shortlist of most appropriate neutrals to the parties in dispute.

Note: Please note that Associate members are short-listed after we exhaust the list of Representative Members, who are given preference in the recommendation of names.

### Join as Representative Member

Being a part of "Global Dispute Resolution Ecosystem", Representative Members can now have a strong platform to add to their credibility, enhance visibility and reach (Regionally as well as International) and also increase the possibilities of appointments as an Arbitrator, Mediator or any other expert.

- Representative Members are limited to min 5 and max 10 from each geographic location and specialization.
- The first preference of appointments of Neutrals is for representative members, should such inquiries come in their favor from the parties. The associate members list is referred when the disputing parties fail to make their choice out of the fist list of representative Neutrals.
- Representative member profiles and names are featured on our website directory and also in our widely circulated "ICDT Information Booklet and Directory" to over one lac subscribers in 50 countries around the world.
- Representative members are specially featured in many ways based on their experience, skills and creative expertise. Various positions like - "Thought Leaders", Speakers, Preeminent, council members, featured members et all are bestowed to the Representative Members from time-to-time
- Representative members can post their own news, videos, published articles and papers on our widely searched website www.arbitrationhub.org.
- Representative Members are featured in our newsletters, magazine and website sections for various achievements and awards
- Representative members are eligible to get nominated for various other initiatives of the organization from time to time, based on their credentials.
- Members get listed in a globally searchable directory by Practice Specialization, Geographic Location, Seat - Mediation and Arbitration, Practice Position (Young and Senior) and ADR Approach - Whether you are a Negotiator, Arbitrator, Mediator, Conciliator, educator/trainer, Facilitator





The Finest and Most Credible Dispute Resolvers for your Success.

- Construction Disputes Tribunal
- Maritime / Marine Disputes Tribunal
- Insurance Reinsurance Disputes Tribunal
- Intellectual Property Disputes
  Tribunal
- Technology Disputes Tribunal
- International Investment Disputes Tribunal
- Energy, Oil & Gas Disputes Tribunal
- Aviation & Defense Disputes Tribunal
- Health Care & Life Sciences Disputes Tribunal
- Cross-border Individual & family claims, matrimonial disputes Tribunal



# ICDT NEUTRALS DIRECTORY

The Online Directory of Representative Members from over 70+ countries will be reaching an audience size of over 1 lac subscribers that include General Counsel, Business Owners, Contract and Dispute Professionals, Law Firm Partners, Independent Lawyers, Corporate Executives, Entrepreneurs and CXO's of global corporations.

FICM creates industry benchmarks of quality standards in prevention, management and resolution of disputes.

FICM is a self-regulating body operating under its bylaws; Members of FICM who act as Neutrals or dispute resolvers undergo continuous skill development of the art and science of dispute resolution techniques that become benchmark of Industry.

Panel members are regularly reassessed on their dispute resolution and professional skills on the basis of a feedback and rating system that the users and peers provide. This ensures a strong commitment towards delivering success to parties in dispute.

Each panel member is required to maintain comprehensive Continuing Professional Development (CPD), which is closely monitored by FICM. Panel members are subject to FICM international quality assurance and complaints mechanisms.

All members are bound by the code of ethics and operational excellence along with other professional and procedural standards.

FICM maintains administrative fee schedules to compensate it for the cost of providing administrative services. No portion of FICM's administrative fees is shared with arbitrators.

Neutrals fees are determined either by individual Roster Members or the applicable rules.

FICM typically collects deposits from the parties for distribution as arbitrator compensation on a pass-through basis, where any unexpended balances are

returned to the parties at the conclusion of a case.

Roster Members are not FICM employees and have no ownership or financial interest in FICM.

As a not for profit corporation, FICM does not have individual owners or shareholders. To the extent surplus revenues exist, they are directed back to furthering the mission of FICM.

